



New Client Registration Form

About you

First name: Last name: Title:

Street address: Postal address (if different)

.....

.....

..... Post code: Post code:

Email:

Would you be happy to receive reminders or information via email? Y / N

Telephone numbers

1..... 2..... 3.....

Second contact (for example your partner or other family member involved with your pet's care)

First name: Last name: Title:

Telephone numbers

1..... 2..... 3.....

About your pet

Name: D.O.B. (or age if unknown): Is he/she desexed?

Species: Breed: Colour:

Is your pet micro chipped? Y / N Microchip no:

Is your pet insured? Y / N

Does your pet have any medical conditions that you know of?

.....

Has your pet had any surgery that you know of other than for desexing?

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Your pet is in good hands at the Bendigo Animal Hospital



Terms and Conditions of The Bendigo Animal Hospital

Bendigo Animal Hospital has a facebook page where we can share current news, special offers and pictures of interesting cases or very cute pets.

Would you be happy for a photo of your pet (without your name) to be posted on facebook? Y / N

Bendigo Animal Hospital is not fully staffed 24 hours. In case of emergency a vet can be reached by calling the clinic which will then direct you to a number for on call service. Animals in hospital are checked after hours at the discretion of the attending veterinarian. If you are concerned about your animal being unattended overnight please discuss transfer to an emergency service in Melbourne.

Payment for services rendered is expected on the day or upon collection of your animal from hospital. We accept cash, eftpos and most credit cards. Please note that cheques are generally not accepted. Please do not ask for credit as refusal may offend. If you do not have sufficient funds to cover the cost of veterinary care we suggest borrowing money from family, friends or a bank. Alternatively Lort Smith Veterinary Hospital in Melbourne can arrange payment plans for clients with concession cards as they are a charitable organisation.

It may seem silly to need to see a vet to get the same medication that your pet has been on for years but there are strict laws regarding the dispensing of veterinary drugs. Your veterinarian must be able to reasonably say that the animal is under their care which means that we cannot dispense medication unless a vet a seen your animal for that particular condition within the last 6 months. Please note that dispensing drugs requires a veterinarian's approval and may take some time to arrange. Please phone the clinic to request the drug at least 4 days prior to requiring it in case we are out of stock.

I..... have read and accepted Bendigo Animal Hospital's terms of service.

Sign:

Date:

Your pet is in good hands at the Bendigo Animal Hospital